

APPENDIX 1

SERVICE SUMMARIES

RECOMMENDATIONS DUE 01 NOVEMBER 2013 – 31 JANUARY 2014

SERVICE	Complete	Delayed but rescheduled	Total
CUSTOMER & SUPPORT SERVICES	7	3	10
ECONOMIC DEVELOPMENT	1	3	4
FACILITY SERVICES	4	2	6
IMPROVEMENT & HR	2	3	5
PLANNING & REGULATORY SERVICES	3	1	4
STRATEGIC FINANCE	1	8	9
TOTALS	18	20	38

RECOMMENDATIONS DUE AFTER 31 JANUARY 2014

SERVICE	Complete	On Course	Delayed but rescheduled	Total
CHILDREN & FAMILIES		3		3
CUSTOMER & SUPPORT SERVICES	3	2	1	6
ECONOMIC DEVELOPMENT		1		1
FACILITY SERVICES		1		1
IMPROVEMENT & HR	1	3		4
PLANNING & REGULATORY SERVICES		1	1	2
ROADS & AMENITY SERVICES		1		1
STRATEGIC FINANCE		6		6
TOTALS	4	18	2	24